

# **fonehouse** Grading Guide SERVICES

| Fonehouse Services Grading |   |
|----------------------------|---|
| <b>Grade A</b>             | <ul style="list-style-type: none"> <li>• Minimal signs of use, very minor wear, and tear.</li> <li>• No cracks or chips.</li> <li>• No parts missing.</li> <li>• Fully functional device, battery health over 85%.</li> </ul>   |
| <b>Grade B</b>             | <ul style="list-style-type: none"> <li>• Light signs of use, it is likely to have light scratches and marks.</li> <li>• No cracks or chips.</li> <li>• No parts missing.</li> <li>• Fully functional device, battery health over 80%.</li> </ul>  |
| <b>Grade C</b>             | <ul style="list-style-type: none"> <li>• Obvious signs of use, deep scratches, marks, and discolouration to the casing.</li> <li>• May include small chips in the glass parts of the device.</li> <li>• No parts missing.</li> <li>• Fully functional device, battery health over 80%.</li> </ul> |
| <b>Grade D</b>             | <ul style="list-style-type: none"> <li>• Heavy deep scratches.</li> <li>• Light to Moderate paint chipping on the frame is acceptable.</li> <li>• No parts missing.</li> <li>• Fully functional device, battery health over 80%.</li> </ul>   |

\* Please note that we do not carry out repairs ourselves, however the device may have been fixed by the previous end user, therefore some devices may present warning messages due to previous repairs.



**Grade A**



**Grade B**

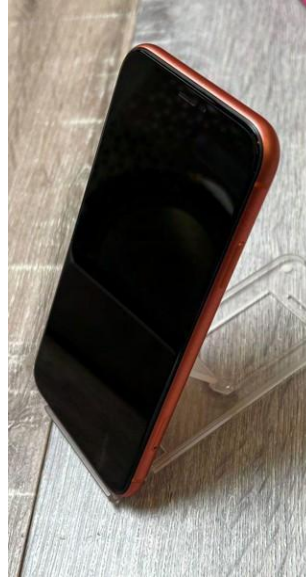


**Grade C**

# fonehouse **Grading Guide**

SERVICES

## Grade A



### **Cosmetic Condition:**

- Minimal signs of use, very minor wear, and tear.
- No cracks or chips.
- No parts missing.

### **Functional Condition:**

- Fully functional, all aspects of the device work.
- Battery health over 85%.



# fonehouse **Grading Guide**

SERVICES

## Grade B



### **Cosmetic Condition:**

- Light signs of use, it is likely to have light scratches and marks.
- No cracks or chips.
- No parts missing.

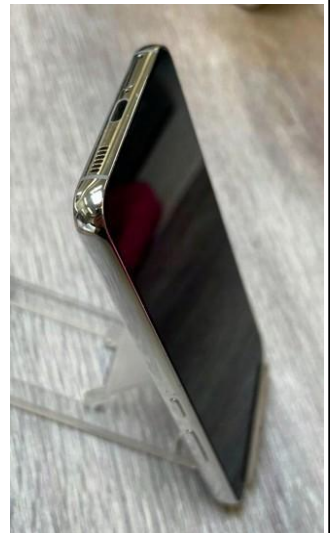
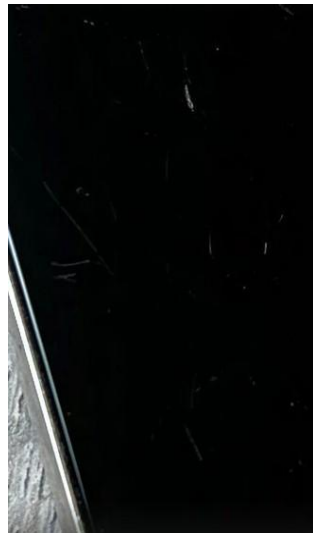
### **Functional Condition:**

- Fully functional, all aspects of the device work.
- Battery health over 80%.

# fonehouse **Grading Guide**

SERVICES

## Grade C



### **Cosmetic Condition:**

- Obvious signs of use, deep scratches, marks, and discolouration to the casing.
- May include small chips in the glass parts of the device.
- No parts missing.

### **Functional Condition:**

- Fully functional, all aspects of the device work.
- Battery health over 80%.